

Corporate Plan 2024-27 – Draft Provisional KPI Suite – Governance & Audit Committee									
Priority	Code	Overview & Scrutiny Committee	Provisional Action	Action Summary	Service Area	Provisional Owner/s	Proposed KPI Measure/s	Provisional Targets	Notes
Effective Council	COUN4	Governance & Audit	Produce and deliver a Councillor Development Strategy and accompanying programme to achieve accredited Councillor Development Charter status.	Member development	Governance – Democratic Services	Assistant Director: Governance and Public Protection (Monitoring Officer)	Produce and adopt the Strategy	TBC	Mandatory sessions to be clarified as part of upcoming constitutional amendment.
							Achievement of Councillor Development Charter Status	Accreditation by end of 2025	
							% of Councillors attending mandatory training	100%	
							% of Councillors with personal development plans	100%	
Effective Council	COUN15	Governance & Audit	Complaints, Freedom of Information (FOI) and Subject Access Request (SAR) reporting.	Mid-year and end year report on complaints, FOIs and SARS.	Governance	Data and Information Governance Officer	Number of Complaints (% dealt with within defined timescales)	TBC	N/A
							Number of FOIs (% dealt with within defined timescales)	90%	
							Number SARs (% dealt with within defined timescales)	85%	